



The Windows And Doors That Greet The World

Homeowner Information

Name _____
 Address _____
 City _____
 State _____
 Zip _____
 Telephone () _____
 Email _____

Dealer Information

Company _____
 Dealer name _____
 Address _____
 City _____
 State _____
 Zip _____
 Telephone () _____
 Email _____

Product Information

Products purchased _____

 Installation date _____
 ***Warranty sticker order no. _____

Complete and mail card within 30 days of installation to activate product warranty

This LIMITED LIFETIME WARRANTY is given by Three Rivers Aluminum Company d/b/a TRACO, 71 Progress Avenue, Cranberry Township, PA 16066, to the original purchaser listed as the homeowner.

This LIMITED LIFETIME WARRANTY is transferable by the original homeowner to one subsequent owner. A transfer fee of \$50 accompanied with a copy of the original warranty, along with the new owner’s name needs to be sent to TRACO within 30 days from the sale of the house.

Below is a summary of coverage under this warranty. See back page for additional details.

Component	Protection	Coverage
Vinyl Frames	Free from chipping, cracking and blistering.	Lifetime
Aluminum Frames (“Electrostatic” Baked Enamel finish)	Free from chipping, cracking and blistering.	Twenty (20) years
Insulated Glass Units (with the exception of beveled/specialty/leaded glass)	Free from permanent material obstruction of vision resulting from film formation or moisture collection between the interior glass surfaces.	Limited Lifetime – after twenty (20) years TRACO will charge fifty percent (50%) of the company’s selling price for insulated glass, F.O.B. factory.
View-Safe™ Tempered Safety Glass	Free from breakage.	Limited Lifetime - After twenty (20) years, TRACO will charge fifty (50%) of the selling price for tempered safety glass, F.O.B. factory.
Fiberglass	Screening free from rotting, staining or rusting of the fiberglass. Noncombustible screen cloth.	Twenty (20) years from the date of installation.
Hardware (Parts of equal value will be provided for discontinued items, when applicable)	All parts to be free from defects in material and workmanship.	Twenty (20) years from the date of installation, excluding brass or brass-plated hardware that is not property protected with periodic wax or sealer for five (5) years from date of installation.

* Five (5) year Glass Breakage Warranty on the Sienna Select Series all styles

** Ten (10) year Glass Breakage Warranty on the Sienna Elite Series all styles

*** The warranty sticker can be found on the inside corner(s) of an operating window and the left hand inside frame of a picture window. The warranty sticker order number is the first number in the upper left hand side of the sticker.

Residential Limited Lifetime Warranty

This Limited Lifetime Warranty is given by Three Rivers Aluminum Company d/b/a TRACO, 71 Progress Avenue, Cranberry Township, PA 16066 to the original owner purchaser of the covered products identified on the reverse side. This warranty may be transferred to a subsequent purchaser of the property for a nominal administrative fee.

In order to obtain warranty service, provide written notice of the condition to the dealer from whom you purchased the covered TRACO products. If you do not know the name or address of the dealer, you may contact TRACO Customer Service in Red Oak, IA at 877-768-7226. When making a request for warranty service, you will need to supply a copy of this Limited Lifetime Warranty and proof of the date of the covered products.

WARRANTY AGAINST DEFECTS IN MATERIAL AND WORKMANSHIP

TRACO will repair or replace, at its sole option, any product, or part or component thereof, found to be defective in material or workmanship during the warranty periods described on the front side, provided that the product was properly installed and maintained and used for it intended purpose, and further provided that TRACO is given prompt written notice upon discovery of the condition. This warranty does not apply to products installed outside the United States, or in ships or motor vehicles.

PRODUCT CONDITIONS NOT COVERED BY THIS WARRANTY

This warranty does not cover any failure of or damage to any product or component caused by or resulting from any of the following:

- Improper installation
- Impact, whether intentional or accidental
- Alteration to TRACO factory installed assemblies or component parts
- Improper maintenance
- Abuse or misuse
- Normal wear and tear
- Breakage, cracking or other damage to insulating glass units caused by handling in shipment or during installation
- Defects or damages on units caused by the transportation or installation of the glass product or products at altitudes in excess of 7,000 feet above or below point of manufacture unless equipped with capillary or breather tubes
- Damage resulting from extreme temperature differentials over the glass surface or edges
- Settlement or movement of the building or other structure into which the products are installed
- Faulty design or construction of the building or structure into which the products are installed
- Fire, wind, hail, flood, lightning, earthquakes or other Acts of God or extreme weather conditions
- Exposure to harmful chemicals or pollutants
- Corrosion caused by exposure to salt atmosphere, acid rain, alkaline or other extreme conditions

LABOR

Labor costs are not included under this Warranty and neither TRACO nor its distributors will be responsible for any costs incurred in the removal, replacement installation or reinstallation of TRACO product or any part thereof, furnished by TRACO under this Warranty.

LIMITATIONS OF IMPLIED WARRANTIES

Glass Breakage Warranty

The Glass Breakage warranty is standard on the Sienna Select and Sienna Elite products by TRACO. The Glass Breakage Warranty covers breakage, due to any cause, of the installed, insulating glass unit for a period of five (5) years for the Sienna Select product line and ten (10) years for the Sienna Elite product line. Breakage attributable to faulty or improper installation, fire, flood, acts of God, riot or civil disorder, acts of terrorism or war, building settlement or structural failures of walls or foundations will not be covered under this Glass Breakage Warranty. Glass Breakage Warranty does not apply to specialty glass such as tempered or laminated, nor glass with grid patterns that have been cut into the glass surface

Property Damage:

TRACO is not responsible for and will not pay for any damage to the structure, or components or finished surfaces, resulting from the removal and reinstallation of any products, parts or components covered by this Limited Lifetime Warranty.

Incidental and Consequential Damages:

TRACO is not responsible for and will not pay incidental or consequential losses or damages of any kind or nature whatsoever, including, but not limited to, any damages for inconvenience, loss of use, lost rent, lost profits, or other costs or losses arising from the loss of use of the products or the building, structure, or space into which they are installed.

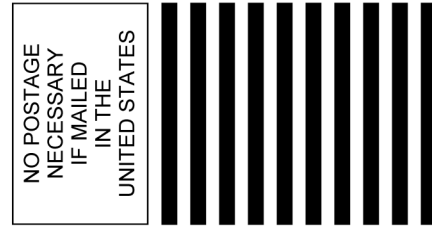
DISCLAIMER OF ANY OTHER WARRANTIES

The Limited Lifetime Warranty described herein is the only warranty, express or implied, covering the products and is in lieu of any and all other warranties, including, but not limited to, any implied warranty of merchantability, any warranty of future performance, or any warranty of fitness for a particular purpose.

LIMITATION OF REMEDIES

Some states do not allow the exclusion or limitation of incidental or consequential damages and/or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you.

This warranty gives you specific legal rights. You may have additional rights that vary from state to state.



POSTAGE WILL BE PAID BY ADDRESSEE

TRACO CUSTOMER SERVICE
2400 N BROADWAY ST
RED OAK IA 51566-9909

