



Warranty # _____
(Quantum Order Number)

Installation Date _____

TRANSFERABLE LIFETIME LIMITED WARRANTY

For Custom Made Vinyl Replacement Windows and Doors

Subject to the terms, conditions, and limitations set forth below, the manufacturer, warrants that its SeriousWindows Quantum 2 custom made, solid vinyl replacement windows and doors ("Products") will be free from defects in material and workmanship under normal use and service for as long as the original purchaser(s) owns an interest in the property into which the SeriousWindows Quantum™2 solid vinyl "Products" were originally installed. (See limitations for Transferee(s) below.) The manufacturer states that all SeriousWindows Quantum™2 "Products" are specifically intended for vertical installations, in accordance with the manufacturer's standard installation instructions, into residential openings.

All SeriousWindows Quantum™2 solid vinyl "Products" manufactured with woodgrain laminates or painted ColorScape will carry the above listed warranty on the standard window and door unit(s), but, the warranty on the woodgrain laminate or painted ColorScape will be limited to ten (10) years from the original date of installation. This Limited Warranty does not cover any product problems arising from any other applied finish other than the optional interior woodgrain laminate or ColorScape paint applied by the manufacturer.

PURCHASER(S) SHOULD COMPLETE AND RETURN THE WARRANTY REGISTRATION CERTIFICATE WITHIN THIRTY (30) DAYS OF THE DATE OF INSTALLATION TO ESTABLISH PROOF OF PURCHASE.

The manufacturer will repair or replace any defective part, component, or "Product" on an item-for-item basis to the original purchaser(s) as long as the original purchaser(s) continue to own an interest in the property into which the SeriousWindows Quantum™2 "Products" were installed. All replacement part(s), component(s), or complete "Product" unit(s) will be

shipped from the manufacturing facility. Freight and postal charges are the responsibility of the consumer. Labor and/or labor charges to install, remove, or reinstall any part, component, or complete "Product" are expressly denied by the manufacturer. All labor charges are the responsibility of the consumer.

This Lifetime Limited Warranty is transferable by the original property owner(s) to subsequent owner(s) of the property provided the SeriousWindows Quantum™2 Warranty Service Center receives notice of the transfer of title of the property within thirty (30) days from the date of transfer. All warranty conditions, limitations and benefits are transferable to subsequent owner(s) assuming notice of transfer has been received in the required timeframe.

FIELD APPLIED CAULKING is not part of the window manufacturing process and is not covered by this warranty. Caulking is to be considered a maintenance item and is the responsibility of the consumer.

No representation is made with respect to condensation on the glass unit(s), as condensation is the natural result of excessive moisture in the house and changes in temperature and humidity. It does not indicate a defective glass unit or "Product".

This Lifetime Limited Warranty does not cover damage caused by improper installation, abuse, alteration, tampering, improper maintenance, accident, negligence, acts of God, consequential damage (such as the cost of repairing or replacing damaged property as a result of product failure) nor any other cause which is beyond the manufacturer's control.

Complete and mail within 30 days of installation for warranty validation



Warranty Registration - Transferable Lifetime Limited Warranty

Installation Date: _____

Dealer Name: _____

Homeowner: _____

Phone: (_____) _____ - _____

Address: _____

SeriousWindows Quantum2 Order*# _____

City: _____

State: _____ Zip Code _____

*Located on label inside window frame.

Phone: (_____) _____ - _____

GLASS BREAKAGE -

The manufacturer warrants to Covered Owners (lifetime for the original purchaser/property owner and 15 years for the succeeding owner) that if the Insulating Glass Unit is accidentally broken by the Covered Owner, the manufacturer will provide replacement glass free of charge. Postage/transportation charges are the responsibility of the Covered Owner. SeriousWindows Quantum2 will not be responsible for any labor costs associated with removing or reinstalling the replacement glass. This Warranty provision does not apply to laminated glass breakage as a result of storm damage.

The manufacturer reserves the right to change, alter, or discontinue any of its products at its sole discretion. If any part, component, or complete "Product" is not available at the time of any Claim by you under this Limited Warranty, the manufacturer reserves the right to substitute another product that is of equal quality.

HOW TO OBTAIN PERFORMANCE OF THE WARRANTY OBLIGATIONS

To register a claim under this warranty you should notify the dealer that sold you the SeriousWindows Quantum2 "Products", in writing, of the nature of your problem and date of installation of the product in question. In some cases, you may be asked to supply pictures of the problem or send a representative sample of the problem to the SeriousWindows Quantum2 Warranty Service Center.

ADDITIONAL LIMITATIONS ON WARRANTY

THE LIMITED WARRANTY PRINTED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THE PRODUCTS. REPAIR OR REPLACEMENT UNDER THIS LIMITED WARRANTY IS YOUR EXCLUSIVE REMEDY. THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGE ARISING FROM A BREACH OF ANY EXPRESS OR IMPLIED WARRANTIES OR FOR THE COST OF REMOVING (AS PROVIDED

HEREIN), INSTALLING, OR REINSTALLING ANY REPLACEMENT PART, COMPONENT, OR COMPLETE PRODUCT UNIT. EXCEPT WHERE PROHIBITED BY LAW, AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE MANUFACTURER DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR OF NON-INFRINGEMENT. ALL SUCH WARRANTIES ARE HEREBY EXPRESSLY EXCLUDED. NO STATEMENT, ADVICE, OR INFORMATION GIVEN BY THE MANUFACTURER, ITS OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, AUTHORIZED REPRESENTATIVES, AFFILIATES, OR CONTRACTORS CREATES ANY WARRANTY.

IN NO EVENT SHALL THE MANUFACTURER OR ITS OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, AUTHORIZED REPRESENTATIVES, AFFILIATES, OR SUPPLIERS, BE LIABLE FOR ANY DAMAGES WHATSOEVER INCLUDING, WITHOUT LIMITATION, DIRECT, SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES OF ANY KIND OR CHARACTER, INCLUDING, WITHOUT LIMITATION, FOR PERSONAL INJURY, DAMAGE TO REAL OR PERSONAL PROPERTY, EQUIPMENT, OR SURROUNDINGS, BUSINESS INTERRUPTION, LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, OR THAT ARISE FROM DEFECTS OR ANY FAILURE OF PERFORMANCE, OR ANY CLAIMS BY ANY THIRD PERSONS, EVEN IF THE MANUFACTURER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHERS, WHICH VARY FROM STATE TO STATE. BECAUSE SOME STATES / JURISDICTIONS DO NOT PERMIT THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, AND / OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

Complete and mail within 30 days of installation for warranty validation

Return to:

Serious Materials, Inc.
SeriousWindows Quantam2 Warranty Service Center
1250 Elko Drive
Sunnyvale, CA 94089